



## South St. Paul Pools Patron Behavior Policy

*In order to ensure that South St. Paul Pools are a safe and fun family environment for everyone, patron behavior policies are in place to ensure these qualities. Below are the listed behaviors that are not acceptable for patrons of any age, and consequential actions that our staff are reserved to enforce.*

Behavior Description	Resulting Consequence(s)
<p style="text-align: center;"><b>Level 1 Offenses</b></p> <p>Disobeying pool safety rules Ignoring instructions or warnings by pool staff</p>	<p>Staff will issue violating patrons a stern warning to refrain from the behavior. If repeated, an onsite “timeout” will be issued.</p>
<p style="text-align: center;"><b>Level 2 Offenses</b></p> <p>Refusing to cooperate with pool staff Being intentionally disrespectful to others Repeated Level 1 offenses</p>	<p>Patron may be asked to leave the pool for the day or be asked to sit out for a specified amount of time.</p>
<p style="text-align: center;"><b>Level 3 Offenses</b></p> <p>Stealing Violence Fighting Harassment Vandalism Weapons Possession of drugs or alcohol Threatening behavior Disturbing the peace Repeated refusal to follow staff instructions/ repeated Level 2 offenses Other behavior deemed unacceptable by the staff or management</p>	<p>Many of these circumstances dictate the revocation of privileges of attending the pool for the remainder of the day or the entire season, regardless of possession of a season pass. Central Square Community Center/South St. Paul Parks &amp; Recreation Department reserve the right to confiscate passes. The police will be summoned as necessary and such actions are subject to criminal charges.</p>

Note: No refunds will be issued for disciplinary actions taken or revocation of pool passes.